Certificate of Incorporation # IA57679



# Gold Coast Pickleball Association Inc. (GCPA) Privacy Policy

GCPA has an obligation under the law to protect any data that we collect from you and retain on a database. The obligations regarding how we collect, use, disclose, store, secure and dispose of your Personal Information are outlined in the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (see www.aoic.gov.au).

# **Revolutionise Database**

Most of the information collected from our members is stored on Revolutionise, a database run by the Pickleball Association of Australia (PAA), and is used for the sole purpose of managing the various aspects of your membership. This information includes names, addresses, date of birth, email addresses, phone numbers and next-of-kin details.

The company that operates Revolutionise has its own privacy policy that has been vetted and accepted by PAA.

Only authorised members of our national body (PAA), of our state body Pickleball Association of Queensland (PAQ) and of GCPA can access your data. It may only be used by them for the purpose of managing your membership with the various Associations. You may unsubscribe from receiving emails from PAA, PAQ and GCPA at any time.

# SportLogic Database

GCPA has recently introduced a booking system for court hire and club playing sessions. This booking system has been developed by SportLogic, an IT company who also have a Privacy Policy (see link) and have an obligation to protect your data from misuse.

Personal information for this database will be collected by means of a sign up page. You will complete this step and in doing so, your consent for your data collection will be obtained. GCPA will collect the bare minimum of personal information necessary to enable you to avail yourself of the benefits of membership and for GCPA to follow up casual court hirers as necessary.

This information will not be used by GCPA for any purposes other than club administration and will not be disclosed to any third parties other than SportLogic. GOLD COAST PICKLEBALL ASSOCIATION INC.

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ABN 23 315 313 698



## **Sensitive Information**

GCPA will not collect any sensitive information (defined in the Privacy Act to include information or opinion about such things as an individual's racial or ethnic origin, political opinions, membership of a political association, religious or philosophical beliefs, membership of a trade union or other professional body or criminal record. IN the event you sustain an injury playing pickleball, you injury details, with your consent, will be stored on the Revolutionise database.

### **Security of Personal Information**

Your Personal Information will be stored in a manner that reasonably protects it from misuse, loss and from unauthorised access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information.

### **Access to your Personal Information**

If you wish to access your personal information held by us, this can be done by means of sending a signed request sent to the Secretary at GCPA: secretary@goldcoastpickleball.com.au

Before releasing the requested information, identification will be required.

# Maintaining the Quality of your Personal Information

Reasonable steps will be taken by GCPA to make sure that your Personal Information is accurate, complete and up-to-date. If you find that the information we have is not up to date or is inaccurate, please advise us as soon as practicable so we can update our records and ensure we can continue to provide quality services to you.